



NEWS - FOR IMMEDIATE RELEASE

Amid pandemic, DNCU Adjusts Daily Operations for Safety *New Update on Branch Services and Hours of Operation*

Santa Fe, New Mexico, March 26, 2020 — Del Norte Credit Union (DNCU), New Mexico's hometown financial cooperative announces important updates surrounding the COVID-19 pandemic that continues to spread across the country. DNCU has adjusted operations to comply with [CDC](#) and [The New Mexico Department of Health](#) recommendations to protect their staff, members, and communities.

Although there has not been a confirmed case of COVID-19, effective today, March 26, 2020, Del Norte Credit Union is taking the following actions out of an abundance of caution:

Their locations at 40 Rover Blvd. in White Rock and 1000 Trinity Drive in Los Alamos are temporarily closed until further notice due to a potential exposure. Both branches have been scheduled for a deep cleaning as recommended by the Centers for Disease Control and should be reopened soon—

All four other locations, (1216 Paseo De Oñate in Española, 604 W. San Mateo Rd, 3286 Cerrillos Road, and 501 Guadalupe Street in Santa Fe), remain open and have the following hours of operation:

Monday - Thursday (Drive-Through Services Only) 8:00 a.m. to 5:30 p.m.

Friday (Drive-Through Services Only) 8:00 a.m. to 6:00 p.m.

DNCU is temporarily suspending Saturday hours at 3286 Cerrillos in Santa Fe and 1216 Paseo de Oñate in Española.

Del Norte Credit Union thanks members and our communities for their understanding and patience during this time and ask that everyone do their part to reduce the risk of spread by using DNCU's digital banking platform, call center, or ATM network.

Members can sign-up for mobile/online banking at dncu.org or by calling the 24/7 Call Center at (505) 455-5228 or (877) 818-DNCU (3286) toll-free. Members of DNCU can also use an extensive ATM and Shared Branching network. To find locations nearest you, visit co-opfs.org

About Del Norte Credit Union

Chartered in 1954, Del Norte Credit Union is a not-for-profit credit union based in New

Mexico with a mission of Improving Lives. DNCU offers a wide variety of products and services designed to make members achieve financial success. Today DNCU serves more than 55,000 members throughout New Mexico and the United States.

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